



**Superior Court of California
County of Riverside**

4050 Main Street, Riverside, CA 92501

NEWS ADVISORY

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electronic version available at:

<http://riverside.courts.ca.gov/newsmedia/newsmedia.htm>

Mobile Self-Help Center (MOBY) Debuts at the Temecula Court

Riverside County: As the curious public looked on, the court rolled out its Mobile Self-Help Center at the Temecula Courthouse on October 12, 2007. MOBY, as court staff has dubbed the mobile assistance unit, was unveiled during the walk-in traffic calendar when up to 200 citizens may be waiting in line to take care of their traffic cases. That day, MOBY and the clerk assisted over 40 people, which meant they did not have to wait in line at the customer service window inside the courthouse.

The mobile self-help unit consists of a laptop computer, a wireless battery-powered inkjet printer, a 20" flat panel display, a keyboard, a mouse, an uninterruptible power supply (or UPS) and a secured wireless connection to the court network, all of which are mounted on a portable technology cart. The system runs for approximately four hours on the large battery in the uninterrupted power supply, then another four hours on the batteries in the laptop and printer. After a day's work, MOBY is recharged overnight.

Court Executive Officer Inga E. McElyea stated that people are amazed at MOBY's capabilities and "have given the mobile assistance units an enthusiastic reception." She further commented, "The mobile self-help center is a great technology tool that allows us to better serve the citizens of our county."

Two other mobile centers debuted at the Hall of Justice in Riverside to assist the public and juror check-in processes. MOBY will be added to all court locations requiring expansion of court services.

(see attached photo)

