



SUPERIOR COURT OF
CALIFORNIA
COUNTY OF RIVERSIDE
4050 Main Street
Riverside, CA 92501

951.777.3163

NEWS RELEASE

RIVERSIDE SUPERIOR COURT RESTORES SERVICES IN TRAFFIC MATTERS

Release Date: July 6, 2020

Contact: Marita C. Ford, Public Information Officer

RIVERSIDE COUNTY:

Effective Monday, July 6, 2020, the court will resume processing traffic matters, except for those that require a hearing.

Clerk's Offices

While traffic clerk's offices remain closed, most traffic-related matters can be handled online, including options for paying a traffic fine. The Court's Traffic Interactive Voice Response (IVR) system is available at 951-222-0384 (phone), or the [ePay-It](#) portal can be used online to handle a traffic ticket.

Starting July 6, 2020, the public can schedule a Traffic Phone Appointment with a clerk to obtain information and get assistance resolving a traffic ticket. The appointment scheduler is available online at <https://www.riverside.courts.ca.gov/Divisions/Traffic/traffic-appointment-agreement.php>

Customers may continue to file traffic documents in one of three ways:

- Online via the eSubmit Document Submission Portal at www.riverside.courts.ca.gov/FormsFiling/ESubmit/esubmit.php

The eSubmit program allows court customers to electronically deliver documents to the court securely via the internet. The eSubmit fee of \$1.85 is suspended through September 30, 2020.

- Mailed to the court for processing. Addresses can be found on the court's [website](#); or
- By placement in a drop box at any of the Riverside County Court locations. Drop boxes are available for customers to drop off filings and payments for submission to the clerk's office.

Courtroom Proceedings

Hearings on traffic matters are pending at this time. The Riverside Superior Court is working on telephonic and video solutions to facilitate traffic court trials. All traffic hearings currently on calendar are being continued. Notices of new hearings dates, times, and locations of hearings are being mailed to parties.

For more information on the Court's response to the COVID-19 pandemic, please visit the [COVID-19 Court Operations website](#).

Electronic version available at: www.riverside.courts.ca.gov under Media Center.

XXXX