



NEWS RELEASE

SUPERIOR COURT OF
CALIFORNIA
COUNTY OF RIVERSIDE
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RIVERSIDE SUPERIOR COURT IMPLEMENTS NEW CASE MANAGEMENT SYSTEM FOR CIVIL

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RIVERSIDE COUNTY:

Beginning Monday, November 9, 2020, the Riverside Superior Court will deploy a new case management system to manage civil cases; this includes unlimited and limited civil cases, unlawful detainers, small claims and civil appeals. In 2016, utilizing funds specifically set aside for automation, and following a comprehensive procurement process, Riverside selected Journal Technologies' eCourt[®] case management system to replace an outdated system that was nearing the end of its useful life. The Riverside Superior Court launched eCourt for probate cases in December 2017, family law cases in August 2018, and now civil cases are being added to the eCourt case management system.

eCourt will replace functions still accomplished manually, improve data entry, provide better case management tools, and deliver greater access to case information internally and remotely, thereby improving the level of service provided to court customers and expanding access to justice.

The design and implementation of eCourt for civil is a significant enterprise, linking business processes with system architecture, involving court staff from many disciplines such as interpreters, records, fiscal, enhanced collections, court technology, appeals and civil operations. This innovative system design is specific to the case type of civil, thereby allowing the more efficient data retrieval and streamlined procedures to ensure the highest quality of justice and public service.

Information on existing cases will be converted from the current legacy system to maintain the continuity of court records. Additionally, the new technology will enable parties to file civil documents electronically in the future.

The implementation of new case management systems for our remaining litigation areas of juvenile dependency, juvenile delinquency, criminal and traffic will continue

over the next 18 months. For more information, please contact Public Information Officer, Marita Ford at 951-777-3147.

Electronic version available at

<https://riverside.courts.ca.gov/GeneralInfo/MediaInfo/media-info.php>

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