

## Instructions for Remote Child Custody Recommending Counseling (CCRC) Appearances via Zoom

Appearing remotely is available for most of the court appearances and in most case types. Unless a local rule is adopted, [CCP §367.75](#) and California Rules of Court, [rule 3.672](#) govern the procedures in remote proceedings.

Remote appearances with the Riverside Superior Court will be conducted via Zoom. Zoom can be utilized through a computer, tablet, cellphone, or other electronic device. Follow the steps below to connect to your Child Custody Recommending Counseling (CCRC) appointment.

Join by downloading the Zoom application to your electronic device.

- 1) An email will be sent to the email address you provided on the CCRC intake questionnaire.
- 2) The email title will read "Please join ZoomGov meeting in progress". Open the email. Click on "Join ZoomGov Meeting". If you do not receive the meeting link timely, please check your spam or junk mail.
- 3) Click on Join Meeting.
- 4) Click on "Join with Video".
- 5) Once you are admitted into the meeting, connect to audio using one of the options listed in the pop-up window.
- 6) You should now be connected to Zoom and participate in your CCRC proceedings.

