



SUPERIOR COURT OF CALIFORNIA COUNTY OF RIVERSIDE

PUBLIC NOTICE REGARDING EMAIL TRAFFIC TICKET SCAMS

The Court has become aware of a new nation-wide email scam regarding alleged traffic violations. Victims of the scam receive an email with the subject line “Notice of Traffic Violation.” The sender is typically identified as “Department of Motor Vehicles” and the sender’s email address looks deceptively legitimate, ending in “.gov.”

The scam emails include general details of the alleged citation, such as the approximate location of the violation, and the infraction (i.e. speeding). However, no code section for the violation is listed in the scam email. Finally, the email will indicate payment for the traffic citation must be made within 72 hours, and that all citations must be paid through the online EasyPay Center, with a link included for payment, and an alternate link included to contest the citation.

Please note that these emails are fraudulent and have no connection to the Superior Court, or to the Department of Motor Vehicles. These emails, including a link to pay online, appear to be a phishing scam attempting to gather personal information from the victims receiving these emails. A traffic citation will be personally handed to you during a traffic stop or physically mailed to the address on file with the Department of Motor Vehicles; traffic citations will not be emailed.

If you receive an email notifying you of a traffic violation, do not click on the links or provide your personal or financial information in response to an emailed notice of traffic violation. Instead, immediately report the situation to local law enforcement. You can also forward emails appearing to be phishing scams to phishing-report@us-cert.gov.

More information regarding phishing emails can be found at the United States Computer Emergency Readiness Team’s website: <https://www.us-cert.gov/report-phishing> or the Federal Trade Commission’s consumer information page on phishing: <https://www.consumer.ftc.gov/articles/0003-phishing>.